



## Investor Communication Policy

### 1. Purpose

This policy aims to establish the principles and procedures for communication between Chimcomplex, its shareholders, and investors. The focus is on ensuring transparency, equal treatment, and creating a climate of trust, while complying with applicable regulatory standards, particularly those of the Bucharest Stock Exchange.

### 2. General Principles

Chimcomplex adheres to the principles of transparency, consistency, and equality in its communications with all shareholders and investors. This policy also seeks to encourage shareholder engagement and ensure timely dissemination of relevant information.

- **Transparency and Accuracy:** All communications will be accurate, complete, and promptly shared. Both financial and non-financial data, whether mandatory or voluntary, will be consistently shared across various platforms in accordance with legal standards.
- **Equal Treatment of Shareholders:** The rights of all shareholders, regardless of their stake, will be respected. Chimcomplex will ensure that no group of investors receives preferential treatment, particularly regarding access to information or decision-making processes.
- **Proactive Shareholder Engagement:** We encourage active shareholder participation and facilitate access to information about their rights and responsibilities. Shareholders will be engaged through general meetings, updates, and open communication with the Investor Relations (IR) team.
- **Protection of Sensitive Information:** The company will protect privileged information, ensuring it is disclosed only in compliance with market regulations. Confidential data will be shared in accordance with legal obligations to safeguard the interests of the company and its investors.

### 3. Communication Channels

Chimcomplex will use various communication channels to ensure all investors have equal access to information:

#### 1. Website (Investor Section)

The Investor Relations (IR) section on Chimcomplex's website will serve as the main hub for investors, providing:

- **Financial Reports and Presentations:** Annual, quarterly, and ad-hoc reports will be available for download. Presentations from financial results meetings or teleconferences will also be posted here.



- **Corporate Governance Documents:** Policies, board composition, and ethics guidelines will be displayed, providing transparency on the company's governance.
- **Shareholder Structure Information:** Periodic updates on shareholder structure, voting rights, and dividends will be posted.
- **Annual General Meeting (AGM) Materials:** The agenda, resolutions, and minutes from AGMs will be available to keep shareholders informed of corporate decisions.
- **Sustainability Reporting:** Sustainability performance will be detailed here to demonstrate the company's commitment to responsible practices.

## 2. Bucharest Stock Exchange (BSE) Announcements

The Bucharest Stock Exchange is a key platform for mandatory communications, where Chimcomplex will:

- **Submit Current Reports:** Financial reports, major corporate actions, changes in shareholder structure, and significant events that could affect the company's stock price will be published here.
- **Insider Information Disclosures:** In compliance with the Market Abuse Regulation, any insider information will be publicly disclosed via BSE announcements.

## 3. Press Releases and Media Relations

Chimcomplex will issue press releases to communicate company news such as:

- **Corporate Actions:** Mergers, acquisitions, new investment projects, or partnerships.
- **Management Changes:** Appointments or changes in top management or board members.
- **Major Contracts and Achievements:** Winning significant contracts, industry awards, or recognitions. These releases will be distributed through various media channels and posted on the company's website for visibility, targeting both institutional and retail investors as well as the public.

## 4. Investor Presentations and Webcasts

- **Financial Results Teleconferences and Webcasts:** These will be broadcast live and archived on the company's website for later reference. This includes quarterly and annual financial results calls with live Q&A sessions.
- **Investor Conferences:** Presentations from investor conferences (both physical and virtual) will be made available on the company's website.



### *5. Social Media Platforms*

Chimcomplex will also communicate with investors and the general public via social media platforms, such as:

- **LinkedIn and Facebook:** Company updates, press releases, industry insights, and corporate culture initiatives will be shared here.
- **YouTube:** Video content, including interviews with the CEO, Chairman, and other executive management members, will be hosted here.

### *6. Direct Communication with the Investor Relations (IR) Team*

**Email:** For specific inquiries, investors can contact the Investor Relations team via the dedicated email address (ir@chimcomplex.com). This department will provide responses regarding financial performance, shareholder structure, dividends, etc.

**One-on-One Meetings:** Institutional investors or large shareholders can request direct meetings or calls with the IR team or executive management.

### *7. Annual General Meetings (AGMs) and Extraordinary General Meetings (EGMs)*

**Physical and Virtual Access:** AGMs and EGMs can be broadcast online to enable participation by shareholders both nationally and internationally. Voting rights and procedures will be explained, and proxy voting platforms will be available online to ensure shareholder engagement, even remotely.

**Q&A Sessions Before AGMs:** Shareholders can submit questions in advance, ensuring their concerns are addressed during the meeting.

### *8. Reporting Frequency*

Chimcomplex will provide regular and ad-hoc reports as follows:

- **Annual Reports:** Published at the end of each fiscal year, these reports will provide detailed information on the company's financial and operational performance.
- **Quarterly Reports:** Updates on the company's financial results for each quarter will be provided.
- **Ad-hoc Reports:** These reports will be issued in case of any significant events in the company's life, such as changes in shareholder structures, mergers, or acquisitions.



## *9. Contact*

For questions and additional information, investors can contact the Investor Relations Department:

Email: [ir@chimcomplex.com](mailto:ir@chimcomplex.com)

Contact Person: Georgiana Stavarache

Email: [Georgiana.stavarache@chimcomplex.com](mailto:Georgiana.stavarache@chimcomplex.com)

## *10. Legal and Regulatory Compliance*

In compliance with regulations set by the Bucharest Stock Exchange and the Financial Supervisory Authority (ASF), Chimcomplex will ensure adherence to all legal requirements, including timely disclosure of financial reports and other relevant information. The company will comply with the Market Abuse Regulation to prevent insider trading and ensure fairness in the market.

## *11. Adapting Communication Channels*

To ensure transparency and fairness, Chimcomplex may adapt its communication style and channels to meet the needs of specific investor groups, such as institutional investors, advisors, and financial analysts.

## *12. Review and Updates*

This policy will be periodically reviewed to ensure it remains compliant with regulatory changes and the evolving needs of Chimcomplex and its investors.