



## QUALITY POLICY

Chimcomplex S.A. Borzești, Rm. Vâlcea Branch promotes a policy permanently adapted to the satisfaction of the requirements of its customers and stakeholders (customers, suppliers, partners, employees, civil society), by continuously improving the processes, relying on the professionalism of the employees, focusing on strengthening the position on the competitive market.

The company's management seeks to optimize processes to provide customers with the confidence that the products and services provided are in accordance with the specified requirements and comply with the applicable standards. In this regard, the management at the highest level undertakes to provide the financial, human, and material resources, adequate to the achievement of the proposed programs and objectives and undertakes to continuously improve the quality management system.

Chimcomplex S.A. Borzești, Rm. Vâlcea Branch expresses its point of view regarding the organization's strategy regarding quality management through the following objectives:

1. Increasing the degree of satisfaction and maintaining the trust of our customers, obtained by focusing on their requirements, by:

- ⇒ modernization of the current functioning capacity of the electrolysis installation with membranes, with state-of-the-art membranes, in order to reduce the energy consumption;
- ⇒ optimizing the manufacture of polyols-polyethers, by commissioning the new manufacturing capacities of Special Polyols with deadline in 2022;
- ⇒ the conversion of the DOF installation into a DOTP installation, for the manufacture of a new product, according to the provisions of the EU legislation.

1. Increasing the degree of employee satisfaction, through involvement, teamwork, creating and maintaining competences based on the skills and experience of the employees, in order to continuously improve the functioning of the system;

2. Ensuring the human, material, and infrastructure resources necessary for the continuous improvement of the system's effectiveness, improving the working environment so as to achieve compliance with the product requirements, optimizing the specific consumption of raw materials, materials and utilities, in conditions of energy efficiency;

3. Increasing the safety in operation of the installations and complying with the legal requirements regarding the safety of work.

4. Keeping under control the processes for achieving performance and efficiency and compliance with the requirements of the applicable legislation and European regulations by:

- ⇒ reducing CO<sub>2</sub> emissions and capitalizing on CO<sub>2</sub> obtained in the production of lime by implementing a new catalyst at the oxo-alcohol plant.

**General Manager**  
*Ing. Victor Avram*

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## ENVIRONMENTAL POLICY

The priority objectives of the environmental management strategy at Chimcomplex S.A. Borzești, Râmnicu Vâlcea Branch, are the protection of the environment and the orientation towards the elimination of the causes of pollution, namely:

- ✦ Continuous evaluation and control of environmental aspects and consequences of "past pollution" and improvement of environmental performance;
- ✦ Optimizing the specific consumption of raw materials, materials and utilities and minimizing losses;
- ✦ Compliance with the applicable legislative requirements related to environmental protection;
- ✦ Communicating environmental performance to stakeholders;
- ✦ Involvement of employees in carrying out the measures included in *the Environmental Management Programs* and improvement of environmental performance indicators.

In order to achieve the objectives included in *the Investment Program*, the necessary material, financial and human resources are allocated. The investment objectives relate mainly to the compliance with the environmental legislation and the provisions of the integrated environmental permit regarding:

⇒ The compliance with the approved limits of the quality indicators for the wastewater discharged into the Olt River, in order to align with the European directives and to comply with the environmental legislation in force, we propose:

- ❖ modernization of the biological treatment plant – deadline of 2023,
- ❖ modernization of the final control station – deadline for implementation 2023,
- ❖ improving the quality of wastewater from the Propenoxide Section – deadline 2024.

⇒ Waste management by complying with the legislation in the field and waste recovery, by closing the battle of hazardous residues – term: *third quarter 2022*.

**General Manager**  
Ing. Victor Avram